

## Orthopedics Northwest PC Telehealth Informed Consent Form

Telehealth services involve the use of secure HIPAA and HITECH compliant software that enables health care providers to deliver health care services to patients.

1. I understand that telehealth-based services may not be as comprehensive as in-person services, but that the same standard of care applies to a telehealth visit as applies to an in-person visit.
2. I understand that I will not be physically in the same room as my health care provider. I will be notified of and my consent obtained for anyone other than my healthcare provider present in the room.
3. I understand that there are potential risks to using technology, including service interruptions, interception, and technical difficulties.
  - a. If it is determined that any equipment and/or connection is not adequate, I understand that my health care provider or I may discontinue the telehealth visit and make other arrangements to continue the visit.
4. I understand that I have the right to refuse to participate or decide to stop participating in a telehealth visit, and that my refusal will be documented in my medical record. I also understand that my refusal will not affect my right to future care or treatment.
  - a. I may revoke my right at any time by contacting our office at (503) 639-6002.
5. I understand that the laws that protect privacy and the confidentiality of health care information apply to telehealth services.
6. I understand that my health care information may be shared with other individuals for scheduling and billing purposes.
  - a. I understand that my insurance carrier will have access to my medical records for quality review/audit.
  - b. I understand that I will be responsible for any out-of-pocket costs such as copayments or coinsurances that apply to my telehealth visit.
  - c. I understand that health plan payment policies for telehealth visits may be different from policies for in-person visits.
7. I understand that this document will become a part of my medical record.

By signing this form, I agree that certain situations including emergencies and crises are inappropriate for audio, video and/or computer-based services. If I am in crisis or I am experiencing a medical emergency, I should immediately call 911 or go to the nearest hospital or crisis facility.

By signing this form, I attest that I have personally read this form and fully understand and agree to its contents; I understand the risks, benefits and alternatives to telehealth visits shared with me in a language I understand; and I am located in the state of Oregon and will be in Oregon during my telehealth visit(s).

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Patient's Signature Date

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Patient's Printed Name

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Patient's Address (physical location during telehealth sessions)

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Emergency Contact Name Telephone Number